



Penthwell Farm Ltd – Neglect Policy

1. Policy Statement

Penthwell Farm Ltd is committed to safeguarding all children, young people, and vulnerable adults. We recognize that neglect is a form of abuse and can have serious long-term effects on a person's physical, emotional, and mental well-being. This policy sets out how Penthwell Farm Ltd will identify, respond to, and prevent neglect in line with safeguarding best practices.

2. Definition of Neglect

Neglect is the persistent failure to meet a person's basic physical, emotional, social, or medical needs, which is likely to result in serious harm. Examples include:

- Inadequate food, clothing, or shelter.
- Lack of supervision or safe environment.
- Poor hygiene or failure to provide medical care.
- Emotional neglect, such as lack of affection, attention, or support.

Neglect can be intentional or unintentional and may occur in isolation or alongside other forms of abuse.

3. Scope

This policy applies to:

- All children and young people visiting or participating in activities at Penthwell Farm Ltd.
- Vulnerable adults who may be at risk of neglect.
- All employees, volunteers, contractors, and visitors interacting with these groups.

4. Responsibilities

All staff and volunteers have a responsibility to:

- Recognize the signs of neglect.
- Respond promptly to concerns.
- Record and report any suspicions to the Designated Safeguarding Lead (DSL).
- Ensure that individuals at risk are supported and protected.

Janka Penther, as the DSL, is responsible for:



- Acting as the main point of contact for neglect concerns.
- Coordinating referrals to external agencies such as social services or healthcare providers.
- Providing guidance and support to staff on managing neglect concerns.

5. Signs of Neglect

Staff should be alert to indicators of neglect, including:

- Consistent hunger or poor nutrition.
- Inappropriate or inadequate clothing for the weather.
- Untreated medical or dental issues.
- Poor hygiene or consistently dirty appearance.
- Frequent absence from activities or lack of engagement.
- Withdrawal, low self-esteem, or emotional distress.

6. Procedures for Reporting Neglect

1. Immediate Action: Ensure the safety of the individual.
2. Report: Notify the DSL (Janka Penther) as soon as possible.
3. Record: Document the concern factually, including dates, times, and observations.
4. Refer: If necessary, the DSL will contact the appropriate external safeguarding authority or social services.
5. Follow-Up: Monitor the individual's situation and provide ongoing support where appropriate.

7. Confidentiality

- Information relating to neglect concerns must be treated sensitively and confidentially.
- Details should only be shared on a need-to-know basis or when required by law.
- Records will be securely stored and reviewed as needed.

8. Prevention

Penthwell Farm Ltd is committed to preventing neglect by:

- Providing staff and volunteers with safeguarding training, including awareness of neglect.



- Maintaining safe and supportive environments for all visitors and staff.
- Encouraging open communication with children, young people, and vulnerable adults.
- Working in partnership with parents, carers, and external agencies to address potential risks.

9. Monitoring and Review

- The neglect policy will be reviewed annually or sooner if there are changes in legislation or farm practices.
- Incidents of neglect and safeguarding reports will be monitored to improve prevention strategies.

10. Commitment

Penthwell Farm Ltd is dedicated to protecting all individuals from neglect. We expect every member of staff, volunteer, and visitor to share this commitment and act in the best interest of those in our care.

Designated Safeguarding Lead (DSL): Janka Penther

Signed: *Janka Penther*

Role: Co-Founder

Name: Janka Penther

Date: 8th January 2026