



Penthwell Farm Ltd – Participant and Visitor Behaviour Guidelines

Welcome to Penthwell Farm. We want the farm to be a safe, friendly, and enjoyable place for everyone.

When visiting or taking part in activities, we ask everyone to follow these simple guidelines.

Be Respectful

- Treat other people with kindness and respect.
- Listen to staff and volunteers.
- Use positive and polite language.

Stay Safe

- Follow instructions when working with animals, tools, or equipment.
- Walk calmly around animals.
- Wear appropriate footwear and clothing.
- Tell staff if you feel unsafe or need help.

Care for Animals

- Treat animals gently and calmly.
- Do not chase, shout at, or frighten animals.
- Follow staff guidance when feeding or handling animals.

Care for the Farm

- Respect buildings, tools, and equipment.
- Help keep the farm tidy.
- Look after plants, trees, and wildlife.

Support Each Other

- Include others in activities.
- Speak to staff if something is worrying you.
- Help create a welcoming environment for everyone.

Phones and Photos

- Ask before taking photographs of other people.
- Follow staff guidance about when phones can be used.



If Something Feels Wrong

If you are worried about something, please talk to a member of staff. We are here to help and support you.

Designated Safeguarding Lead (DSL): Janka Penther

Signed: *Janka Penther*

Role: Co-Founder

Name: Janka Penther

Date: 8th January 2026